

SilverBlaze Terms and Conditions

1. Authorization Agreement:-

This authorizes City of Midland and my financial institution to automatically pay my monthly City of Midland utility bill using the payment method selected. I agree to all the terms and conditions of the authorization.

2. The Auto Pay Service:-

The auto pay service conveniently pays your monthly utility billing automatically by using the payment method selected. Auto pay service is the most convenient, dependable, least expensive way to pay your monthly utility billing.

3. How the Auto Pay Service Works:-

You will continue to see your utility billing before it is paid. We send you a utility statement each month and ON THE DUE DATE, the amount due is drafted from your bank account or credit card. Payment information will be shown on your bank statement from your financial institution. If you have questions regarding your utility billing, contact the City of Midland Customer Service Division at 432-685-7320 at least 5 business days before the due date to resolve your concerns.

4. Enrollment is Easy:-

Simply complete the authorization form. Submit it. Your utility billing will be paid automatically using the payment method selected.

5. Terms and Conditions of Authorization:-

Authorization: Review, complete, and submit an authorization agreement. Each payment shall be considered the same as if it were an instrument personally signed by you. By participating in the program, you understand there may be circumstances, including City-observed holidays, which may cause a delay in processing or an additional draft within the same month. However, the bill amount scheduled to debit my account will be reflected on the most current utility statement electronic notification prior to the actual bank account debit. I understand it is my

responsibility to review utility statements in conjunction with my bank activity. I understand if the payment is declined for any reason, I may be subject to late fees and/or interruption of service if my outstanding charges are not paid. I understand that all checking account drafts must be drawn from a bank within the United States. Please note the mailing address required below for credit card preauthorized payments must reflect the address that credit card statements are mailed to.

6. Revocation:-

If a payment submitted is returned, a service charge may be assessed. Furthermore, if there are 3 returned payments within a rolling 12-month period, City of Midland may revoke the auto pay agreement and require cash only payments.